SOP ON REFUND HOSTEL SECUIRTY ACADEMIC SERVICE & EXCESS FEE

TIMELINE FOR GENERATION OF DIFFERENT TYPE OF REFUNDS / ADJUSTMENTS

To ease and simplify the procedure for refund google form have been created College and Hostel Refunds / Adjustments links of which are given below:

Different types of refund/Excess fees: -

	Type of Refunds	Documents Required	Timeline	Person responsible to process	Link
1	Apply for hostel security refund/ adjustment in fees (Arjun Boys Hostel)	1. Student Application (Upload on Google form link) 2. Student details (Fill in Google form link) 3. Bank details (Fill in Google form link) 4. Bank Passbook (Upload on Google form link)	Within 02 Week	Registrar	https://shorturl.at/G4ewb
2	Apply for hostel security refund/ adjustment in fees (Dhruv Boys Hostel)			Hostel Warden	https://shorturl.at/jklLD
3	Apply for hostel security refund/ adjustment in fees (Sarasvati Girls Hostel)			Account	https://shorturl.at/nR <u>RwL</u>
4	Apply for refund of Academic Security	5. Sanction Letter issued – as applicable to the Bihar welfare (Upload on Google form link) (Applicable for Scholarship)		Registrar Account	https://shorturl.at/YNyEy
5	Apply for refund of Excess fee				https://shorturl.at/eadbh

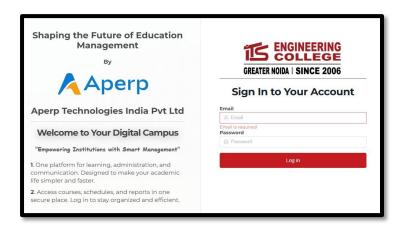
Go to link: -

Procedure for processing of refund, along with the requirement for supporting documents is given below:

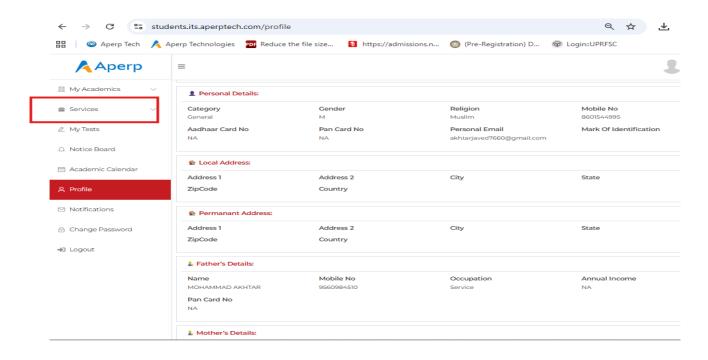
- a) Students to apply for all Refunds/Adjustments through Google Form only
- b) In the Google Form, all columns are mandatory which are required to be filled by students.
- c) Please ensure that all relevant documents as mentioned in the Google Form are attached

Process: -

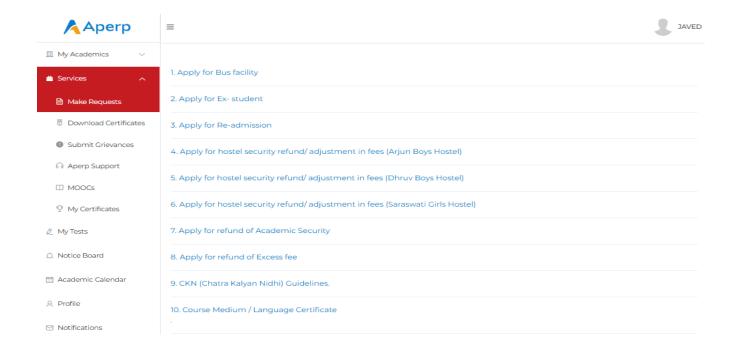
STEP 1: - Login to the APERP ERP Portal and enter user name and password



STEP 2: - Login ERP after open the student module



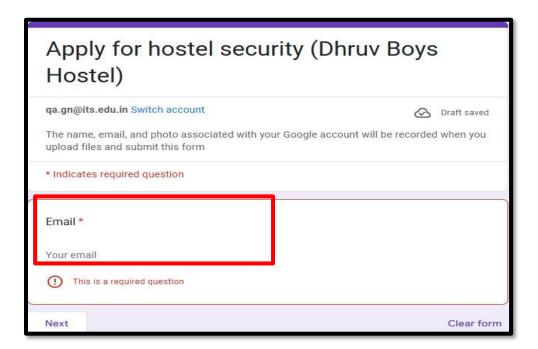
STEP 3: - Open institute module in open Google form links



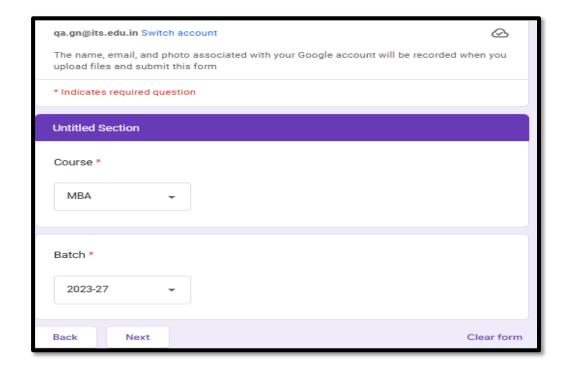
STEP 4: - Open Google Sub Module and open Google link



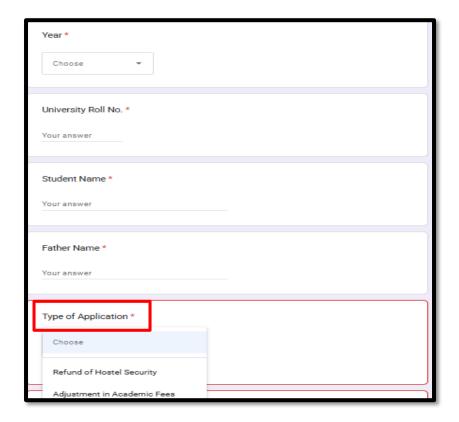
STEP 5: - Open Google form and fill Mail ID



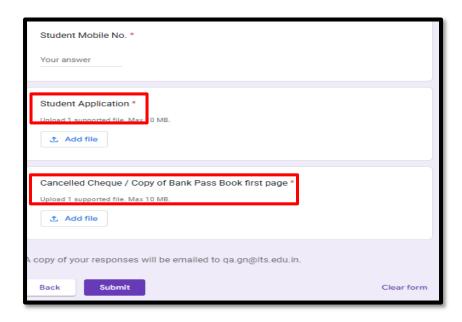
(i) Mail ID fill after next and selected course type and Batch



(ii) Fill the all details and type of application



(iii) Fill the all details and type of application attached the requirement documents



Click on "Submit"

The application thereafter will be processed by the Registrar Office for refund.

Note:

The complete process will be completed within 14 days for release of the amount in the student's account from the day of receipt of application till the completion of transfer of amount by the Accounts Department.

In case of any anomaly / variation, the same would be intimated to the students through Mail. – student_services@its.edu.in